



Mercy International Association Strategic Plan Input

Every three years MIA reviews the Strategic Plan to ensure that the intent of the Vision Statement is being realised in the current context. Preparations for this review are now beginning with input being sought from a wide range of people within the Mercy world.

There are different sets of questions in the survey based on the areas for review.

You may choose to complete one or more sections.

Depending on the length of your responses, each section will take approximately 5 minutes.

Reference is made in this survey to the Mercy International Reflection Process (MIRP) Review document.

We welcome your participation in this process.

Please begin by reading the MIA vision statement which directs the Strategic Plan .

***Required**

Vision Statement

GOD'S GRACIOUS *and* COMPASSIONATE MERCY is the WELLSPRING, the SOURCE of NEVER FAILING SUPPLY, for all THOSE WHO CHERISH *and* SEEK to LIVE OUT THIS GIFT of MERCY.



CATHERINE MCAULEY, FOUNDRRESS of the SISTERS of MERCY, USED HER INHERITANCE in SERVICE of the NEEDS of HER TIME. TODAY, SISTERS of MERCY, THROUGH MERCY INTERNATIONAL ASSOCIATION, USE THEIR RESOURCES to RESPOND to ISSUES of GLOBAL POVERTY DEMONSTRATED in the MASSIVE DISPLACEMENT of PERSONS WORLDWIDE.



The HOUSE BUILT by CATHERINE to CONNECT THOSE WHO WERE RICH with THOSE WHO WERE POOR FORMS PART of MERCY INTERNATIONAL CENTRE, a PLACE of RICH HERITAGE *and* HOSPITALITY.



To INTEGRATE the ACTIVITIES of MERCY INTERNATIONAL ASSOCIATION *and* in SERVICE of the MISSION of MERCY TODAY, MERCY INTERNATIONAL CENTRE is EXPANDED to OFFER a DIVERSITY of PROGRAMMES, ENHANCED COMMUNICATIONS, OUTREACH EFFORTS, *and* APPROPRIATE ACCOMMODATION *and* CONFERENCE FACILITIES.



This VISION KEEPS ALIVE the FOUNDING SPIRIT of CATHERINE AMONG PEOPLES of the WORLD MOST in NEED of GOD'S COMPASSION *and* MERCY.

Survey Areas

You are invited to complete one or more of the following sections.

At the end of a section, you will have the option of coming back to this page to complete another section or have the option of submitting the responses you have made.

Please note that no responses are recorded until you have submitted the survey.

1. Select which section you would like to complete

Mark only one oval.

- Administration & Finance *Skip to question 24.*
- Communications *Skip to question 14.*
- Global Action *Skip to question 32.*
- Heritage & Spirituality *Skip to question 2.*
- New Horizons *Skip to question 49.*
- Organisational Structure *Skip to question 42.*
- Submit the survey. *Skip to question 58.*

Skip to question 24.

Heritage and Spirituality

2. Have you taken a tour or participated in a programme at Mercy International Association during the last 10 years?



Mark only one oval.

- Yes
- No

Current Goal - Heritage and Spirituality

To continue to extend and enhance the potential of the founding house of Mercy for all who seek knowledge of and immersion in the Mercy Story and to provide conference and accommodation facilities.

3. What would you suggest is retained in this goal?

4. What would you suggest is added to this goal?

5. How might you re-frame this goal?

Current Objectives - Heritage and Spirituality

You are invited to comment on the following current objectives, suggesting changes, additions, or re-framing of the objectives.



6. To make MIC a home space for members of the Mercy global family, a place of welcome, hospitality, pilgrimage and renewal.

7. To provide a wellspring of nourishment in Mercy heritage , spirituality, charism and ethos to people who wish to explore the significance of the Mercy story in their lives.

8. To offer a facility with a particular mood and tone for conferences, meetings and training seminars.

Current Programmes and Opportunities - Heritage and Spirituality

Programmes for 2017 and 2018 are available on the Mercyworld website.

9. What would you like to see MIA continue to offer?

10. What new programmes would you like to see on offer?

11. What other suggestions do you have for programmes?

General Comments - Heritage and Spirituality

If you have other suggestions for the Heritage and Spirituality aspect of the strategic plan you are invited to add them below.



12. Other suggestions

Completed - Heritage and Spirituality

Thank you

13. Mark only one oval.

- Check here to complete another section *Skip to question 1.*
- Check here to be taken to the final questions to submit your response. *Skip to question 58.*

Skip to question 1.

Current Goal - Communications

Create a communications plan that enhances the living, telling and supporting of the Mercy story

14. What would you suggest is retained in this goal?

15. What would you suggest is added to this goal?

16. How might you re-frame this goal?

Current Objective - Communications

To ensure that every aspect of the public life and purpose of Mercy International association is promoted by an effective communications strategy.

17. What would you suggest is retained in this objective?

18. What would you suggest is added to this objective?

19. How might you re-frame this objective?

Current Practices - Communications

Current Practices:

- Maintain an up to date website
- Publish a weekly e-news letter
- Promote MIA programmes
- Provide on-line Resource material
- Awareness raising on global issues and facilitate advocacy
- Support Fundraising activity
- Share Mercy global information and news
- Promote prayer intentions
- Provide 'Story Spaces' via screens in MIC
- Provide streaming and video conference facilities
- Support e-commerce in relation to MIC activities

20. How can the recommendations of MIRP, especially in relation to Mercy Global Presence, (p18 MIRP Report) be developed?



MERCY INTERNATIONAL
REFLECTION PROCESS

Flaming the Fire of Mercy: Creation Waiting in Eager Longing

21. What suggestions do you have for the rebuild of the Mercyworld website?

22. What advantages would you see in MIA offering some programmes through an online platform?

Completed - Communications

Thank you

23. *Mark only one oval.*

Check here to complete another section *Skip to question 1.*

Check here to be taken to the final questions to submit your response. *Skip to question*

58.

Skip to question 1.

Current Goal - Administration and Finance

Provide for the administration of Mercy International Centre and administer the financial affairs of Mercy International Association

24. What would you suggest is added to this goal?

25. How might you re-frame this goal?

Current Objective - Administration and Finance

To ensure effective administration and good financial management in order to implement the vision and strategic plan of MIA.

26. What would you suggest is retained in this objective?

27. What would you suggest is added to this objective?

28. How might you re-frame this objective?

Current Practices - Administration & Finance

Current Practices

- Management of Mercy International Centre including accommodation/facilities and maintenance.
- Carry out of necessary repairs, renovations and upgrades of MIC.
- Monitoring of MIA Investments and Deposits.
- Preparation and Monitoring of Annual Budget.
- Management of insurance and property issues.
- Supporting Fundraising Strategy and Plan.

29. How can MIC best contribute to ensuring that the story of Mercy and the story of Catherine continue to inspire people who wish to live and minister as Mercy people?

30. What suggestions do you have for ensuring financial security of MIC/MIA into the future?

Completed - Administration and Finance

Thank you

31. *Mark only one oval.*

Check here to complete another section *Skip to question 1.*

Check here to be taken to the final questions to submit your response. *Skip to question*

58.

Skip to question 1.

Current Goal - Global Action

Develop and implement a programme of Global Action ensuring that Mercy programmes at grassroots level are incorporated into MIA international policy and advocacy at the UN.



32. What would you suggest is retained in this goal?

33. What would you suggest is added to this goal?

34. How might you re-frame this goal?

Current Objectives - Global Action

To strengthen and measure the impact of MIA in its response to tackling two major issues of concern to the Sisters of Mercy – the issue of Human Trafficking and Sustainable Development.
To action the goal of ‘doing better together than any of us can do apart’.

35. What would you suggest is retained in these objectives?

36. What would you suggest is added to these objectives?

37. How might you re-frame these objectives?

Current Practices - Global Action

Current Practices:

- Theological Reflection,
- Networking,
- Education,
- Advocacy,
- Capacity Building/Training.

38. What other practices could be considered?

39. How can the outcome of MIRP inform and underpin the Global Action section of the Strategic Plan – especially in relation to Degradation of Earth and Displacement of People?

40. How can the Strategic Plan respond to the actions directed to MIA on p13/14 of MIRP Review?

Completed - Global Action

Thank you

41. Mark only one oval.

Check here to complete another section *Skip to question 1.*

Check here to be taken to the final questions to submit your response. *Skip to question*

58.

Skip to question 1.

Current Goal - Organisational Structure

Provide good governance, effective management and efficient operations.

42. What would you suggest is added to this goal?

43. How might you re-frame this goal?

Current Objectives - Organisational Structure

To ensure that the Mission of MIA is effected through the people who undertake the work of the organisation, that optimum conditions of work are provided and that all work together to achieve common goals.

44. What would you suggest is retained in this objective?

45. What would you suggest is added to this objective?

46. How might you re-frame this objective?

Current Practices - Organisational Structure

Current Practices - Necessary recruitment and training for Board of Directors and Team Members are attended to.

- Current and future employment needs are evaluated.
- Volunteer/Intern systems are conducted and kept under review.
- Committees that enhance the work of the Board are established.
- Company, Charity and Employment Law is complied with.
- Risks associated with running MIA are identified and managed.

47. What would you suggest could make MIA a more effective and efficient organisation?

Completed - Organisational Structure

Thank you

48. Mark only one oval.

- Check here to complete another section *Skip to question 1.*
- Check here to be taken to the final questions to submit your response. *Skip to question 58.*

Skip to question 1.

Current Goal - New Horizons

Ensure a structure that is capable of seeking new horizons

49. What would you propose is retained from this goal?

50. What would you propose is added to this goal?

51. How might you re-frame this goal?

Current Objective - New Horizons

MIA's long-term success does not exist where we are...it exists where we are going. We therefore want to ensure that MIA remains focused on its mission, open to development and new challenges and is financially sustainable

52. What would you propose is retained from this objective?

53. What would you propose is added to this objective?

54. How might you re-frame this objective?

Current Practices - New Horizons

Strategic thinking:

- forward thinking to enable a strategic response to need.

Flexibility and adaptability:

- MIA strives to remain flexible enough to adapt to change, be open to change and lead others to embrace change within MIA.

Staffing and team-building:

- recognising that the strength of MIA depends on its personnel,
- plan ahead for personnel needs at Board, Team Staff and Volunteer levels

Financial Sustainability

- MIA keeps financial sustainability under review including evaluation of the effectiveness of the fundraising strategy

Celebrations

- Celebrates significant milestones and decides on a focus for each year e.g. 20th Anniversary MIC, 2014, Year of Consecrated Life 2015, Year of Mercy 2016,
- 2017 has a focus on Visioning incorporating
 - Founding Vision – 190th of opening of House of Mercy;
 - MIA Vision – Silver Jubilee of establishment of MIA
 - MIRP Vision: Cry of the Earth & Cry of the Poor

55. What do you dream/vision for MIA into the future?

56. Who would you like to see served by MIA – in what ways?

Completed - New Horizons

Thank you

57. Mark only one oval.

Check here to complete another section *Skip to question 1.*

Check here to be taken to the final questions to submit your response. *Skip to question*

58.

Skip to question 1.

Personal Information

58. Please indicate your affiliation to Mercy (select all boxes that describe you) *

Tick all that apply.

- Sister of Mercy
- Mercy Associate
- In paid employment in a Mercy Organisation
- Volunteer in a Mercy Organisation
- Current student in a Mercy educational facility
- Recipient of services provided by a Mercy Organisation (e.g. patient in a health care facility)
- Have a sibling, spouse, child, relation who is part of the Mercy Family
- Director or Board member in a mercy organisation
- No specific affiliation
- Other: _____

59. Your Country of Residence

60. Your age grouping

Mark only one oval.

- Under 18
- 18-30
- 30-44
- 45-59
- 60-74
- 74-99
- 100+

Skip to question 61.

Next steps

Once the data obtained from this survey has been collated we will be offering an opportunity for anyone to join us in an online video conversation. The aim of this conversation will be to discuss key elements arising from our analysis of the contributions from those who have completed the survey.

Mercy e-News will publish the invitation and instructions on how to link into the video conversation when this event is scheduled.

61. Any other comments

